



Child Care Resource Centers

Child Care Resource Centers (CCRCs) serve as the Child Care Resource and Referral agencies for New York State, assisting families with their search for child care and providers with their business needs.

By the Numbers

In 2024, CCRCs assisted

15,770

families who requested child care referrals for a total of

41,832

children.

Since 2023, demand for personalized child care plans from CCRCs increased by almost **22%.**

Child care providers who participated in the CCRC Network's business development cohort (Staffed Family Child Care Network) increased their average monthly earnings by **\$2,000.**

99% of child care programs that received Deserts Grant funding are still open, providing care to their communities.

80% of Child Care Deserts recipients say parents are back at work because their children are in care.

35 CCRCs across New York State work with child care providers to ensure their business is supported, functions at a high quality, and is available to families.

A Resource for Expectant Mothers & Growing Families

CCRCs help families find care that fits their needs, whether it be for non-traditional hours or allergies. CCRCs also help families afford that care, by helping them take advantage of NY's many child care tax credits and directing them to programs like the Child Care Assistance Program, which helps working families pay for care.

CCRCs help rural families find care through the Legally Exempt Program, promoting parent choice and access where transportation is often a challenge.

A Resource Promoting High Quality Care

CCRCs know that quality matters to families. Our first responders work stressful jobs, and we want them to know that their children are safe, especially those who may have limited access to their phones for long shifts. CCRCs provide technical assistance, health and safety, and other program training to providers across the state.

High-quality programs are more equipped to address challenging behaviors in the classroom and improve school readiness. CCRCs provide curriculum and resources to child care programs for no or low cost.

A Resource for Local Businesses

CCRCs help businesses understand their eligibility for state and federal child care tax credits, implement no or low cost benefits for their employees (DCAP programs, flexible work scheduling, etc.), and connect with child care programs to set up parents with available child care slots.

CCRCs improve child care programs' business practices and strengthen their profit margins, which helps these businesses stay open longer and helps even more families.

